

Arrange Shipment Template

1. A Claim or Return has been created in the Online store and received a reference number (RMA).
2. Fill in customer information in below table.
3. Send the completed form by email to the following address returns_emea@permobil.com or click on the "Send Form" button to attach it to an email.
4. In return the contact person will receive detailed shipping information and instructions..

NOTE! Permobil does not require the return of items in the following cases: if the total value of the item is less than 100 €, if they are ROHO products or if they are batteries. Instead, Permobil accepts photo attachments with evidence of the defect as justification to the Claim or Return (RMA).

Please fill in the form by typing on the computer, or write in capital letters.

English	To be filled in by customer
RMA Type	
RMA number	
Company Name	
Contact Name	
Phone Number	
Email Address	
Pickup Address	
Quantity	
Type of package	
Weight (Kg)	
Dimensiones (cm) Lenght x Height x Width	X X (cm)
Content	Permobil products & parts

For all shipments originating outside of the European Union (EU) a commercial invoice must be completed and provided for each shipment. A template is available on the Permobil Online store under the section Downloads.